



HIGH COURT OF MADHYA PRADESH

PRINCIPAL SEAT – JABALPUR

No. Reg(IT)(SA)/2025/1931

Jabalpur, Dated: 21/11/2025

// CLARIFICATION //

Sub:- Publication of clarification /reply of Pre-Bid meeting dated: 13th November, 2025 regarding tender for “Supply of Smart Phones for the District and Tehsil Courts in the State of Madhya Pradesh” with reference to tender no. Reg(IT)(SA)/2025/1804, Dated: 01.11.2025.

Ref: - Pre-Bid Meeting dated: 13th November, 2025 and tender no. Reg(IT)(SA)/2025/1804, Dated: 01.11.2025.

Reply / clarifications to the pre-bid queries

On the basis of queries submitted by the bidders, the reply /clarifications are enumerated as per details given below for reference and further necessary action at vendor side:-

Query No.	RFP Reference (Section No. /Page No.)	Content of RFP Requiring Clarification	Query of the bidder / remarks of the bidder	Reply / clarification to the query /remarks by the High Court
1. M/s Veltronics India Pvt. Ltd.				
1	Section VII/Specification A/Page no.29-30	Display::Minimum 6.5" FHD+ (1080×2400 or higher), HDR10+ supported; 120 Hz or higher refresh rate.	Amend it to 6.6" (1080 x 2400 (FHD+), 90Hz refresh rate, HDR. Remark- Only 90Hz refresh rate is available.	Yes changed to 6.5" FHD+ 1080×2400 or higher with 90Hz refresh rate or better, HDR.
2	Section VII/Specification A/Page no.29-30	SoC:Octa-core from Snapdragon 6/7 Gen or MediaTek Dimensity 7200/7300/7400/8200 series or equivalent having Antutu benchmark ≥600,000.	Amend it to MediaTek 6100+, Octa Core, Antutu benchmark 414,935. Remark: Aututu is less than 600,000.	Yes changed to Octa-core from Snapdragon 6/7 Gen or MediaTek Dimensity 6100/7200/7300/7400/8200 series or equivalent having Antutu benchmark ≥ 400,000 or better.
3	Section VII/Specification A/Page no.29-30	RAM: Minimum 16 GB (LPDDR4x or LPDDR5/5X).	Amend it to 6 GB (LPDDR4x). Remark: No Smartphone comes with 16 GB RAM.	Yes changed to 6 GB (LPDDR4x or LPDDR5/5X) or better.
4	Section VII/Specification A/Page no.29-30	Battery: At least 6,000 mAh.	Amend it to 4050 mAh. Remark: 6000 mAh is available with higher price model and probably it does not have IP 68.	Minimum 4000 mAh or better.



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5	Section VII/Specification A/Page no.29-30	Charging: Wired fast charging minimum 30W, USB-C; bundled OEM charger mandatory.	Amend it to Fast Charger 25W, USB Type C.	Yes changed to wired 25W/30W USB Type "C" fast charging.
6	Section VII/Specification A/Page no.29-30	Rear Camera: Primary $\geq$ 32 MP with OIS/EIS + secondary ultra- wide/macro lens.	Amend it to 50 MP.	Yes changed to Rear Camera 32 MP or more.
7	Section VII/Specification A/Page no.29-30	Build & Protection: IP68 dust and water resistance; MIL-STD-810H or equivalent durability; Corning Gorilla Glass 5/7i preferred.	IP68 dust and water resistance; MIL-STD-810H or equivalent durability; Corning Gorilla Glass 5/7i preferred. Hence are suggesting specification accordingly. Remark: XCover7 is a Rugged phone. A06 comes in standard phone category.	Yes changed to IP54, Corning Gorilla Glass Victus 2 or equivalent or better durability. The bidder can quote better protection or equivalent.
8	Section VII/Specification A/Page no.29-30	Warranty: Minimum 24 months device warranty.	Please amend carry in Warranty to the nearest authorized Service Centre.	Yes changed to carry in warranty of 24 months to nearest authorized Service Centre.

2. M/s Vodafone idea Ltd.

1	Section – II 2.19.6 Page 14	The Registrar General, High Court of Madhya Pradesh, Jabalpur may award the entire contract to a single firm or to multiple firms depending upon rates available with the bid.	Please clarify the Award Criteria as the ask is for only one product and services under what scenarios it can be awarded to multiple bidders. 2) What is the criteria for selection of Bidders and Award - Is it only L1 or any other criteria or deviations.	L-1 qualified bidder.
2	Section – II 2.20.3 Page 15	Successful bidder must ensure his establishment in India and in the State of Madhya Pradesh at High Court Level and / OR State Capital for post-installation services and support of Smart Phones.	The Smartphone service is done by OEMs authorised centres, we can share the service centre details of the OEM where devices can be sent for servicing.	Yes accepted.
3	Section – IV 4.8.1 & 2 Page 2	The successful bidder shall complete the assignment within 60 days from the date of issue of Letter of Acceptance / Letter of Intent.	We would need clarity / surety on the delivery of devices will be at given 54 locations or only at one location, basis which the commercials will be quoted.	At all the locations as per the list provided by the High Court in the tender document.



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		4.8.2 In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.		
4	Section – IV 4.11.6 Page 24	The Registrar General, High Court of Madhya Pradesh may at any time terminate the Contract by giving 30 days notice without assigning any reason.	Please clarify this clause and specify the reason / situation in which contract will be terminated.	As per the tender document.
5	Section – VIII Page 32	*Approximately number of items - 1111 nos.	Please specify the minimum Qty. for better commercial rates.	1111.
6	Section – II Page 32	The similar work means that the experience overall of IT Equipments / Mobile Phones, the vendor may quote accordingly. But the quoting firm should have minimum experience of five years in the field of IT. In addition to this, the vendor should also be in the field of smart phones/ mobile phones/ Tablets / handheld devices.	We sell devices to our enterprise customers along with SIM services as Telcom service providers with a license from DoT. Please confirm eligibility.	Yes eligible.
7	Page 42	List of Locations	Please confirm the quantities for each location basis which we need to plan our logistics before bidding.	List enclosed. The delivery to be done at the District court level.
8	Section – VI Page 28	6.3 INSTALLATION & WIRING:- Installation of all necessary software's and drivers as mentioned above in the tender document.	Smart phones comes with ready to use from OEM itself and hence this clause is not applicable, please remove or elaborate the actual requirement.	Yes removed.
9	Section – IV 4.4.6 Page 21	If the Bidder, having been notified, fails to remedy the defect(s) within the period specified in the Service Level Agreement, the Registrar General, High Court of Madhya Pradesh may proceed to take such remedial action as may be necessary at the Bidder's risk and expense and without prejudice to any other rights, which Registrar General, High	Please confirm the remedial actions for us to evaluate and comply to this clause.	Quote as per the tender document.



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		Court of Madhya Pradesh may have against the Bidder under the contract.		
10	Section – IV 4.8.2 Page 22	In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.	Please revise this to 60 days	Yes changed to 60 days.
11	Section – V 5.3.1 - 5.3.10 Page 26	The Purchaser shall carry out the entire test detailed in the Acceptance test schedule to be furnished by the Contractor to confirm that the performance of the different modules, sub-systems and the entire installation satisfies the specification requirements. The Purchaser reserves the right to include any other tests which in his opinion is necessary to ensure that the equipment meets the specifications.	The Mobile devices are manufactured by OEMs and come as final sales kit, hence this clause is not applicable. Further Dead on Arrival (DOA) check will be done at the time of handover of devices to avoid any issues	Yes changed.
12	Section – V 5.3.1 - 5.3.10 Page 26	5.3.2 The Purchaser reserves the right to ask for modifications/ additions to the Site Acceptance Test Procedure at any point of time till the Site Acceptance signoff at each location.		Not required.
13	Section – V 5.3.1 - 5.3.10 Page 26	5.3.3 The Site Acceptance Tests shall cover the intended functioning of the equipments with proper integration with other sub components and software's.		Not required.
14	Section – V 5.3.1 - 5.3.10 Page 26	5.3.4 The contractor shall carry out the Site Acceptance Tests in the presence and supervision of the Purchaser or its designated Officer / agency at the site. The contractor, at its own cost, shall provide the testing equipment/instruments/software programs necessary for performing and demonstrating the Site Acceptance Tests.		Not required.



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15	Section – V 5.3.1 - 5.3.10 Page 26	5.3.5 The Purchaser or its appointed testing authority shall supervise the tests at each site, as described in the Site Acceptance Test Procedure and performed by the contractor to confirm that the complete solution at each site satisfies the requirement of specifications including the service performance.		Not required.
16	Section – V 5.3.1 - 5.3.10 Page 26	5.3.6 The contractor shall rectify all deficiencies immediately, if found, in the performance of the system as per the requirement during the Site Acceptance Tests, at no cost to High Court of Madhya Pradesh, Jabalpur.		Not required.
17	Section – V 5.3.1 - 5.3.10 Page 26	5.3.7 Any components or parts failing during the acceptance tests shall be replaced free of cost by the Contractor. These replacements shall not be made out of spares supplied by the Contractor as part of supplies under this Contract. This shall also not entitle the contractor to any extension of completion time.		Not required.
18	Section – V 5.3.1 - 5.3.10 Page 26	5.3.8 The cost of all test and / or analysis shall be fully borne by the contractor. Material put up for inspection shall be those to be supplied and in quantities laid down in the Schedule of Quantities. Any variation shall require the prior approval of the Purchaser before the material is manufactured/ offered for inspection.		Not required.
19	Section – V 5.3.1 - 5.3.10 Page 26	5.3.9 All material brought to site shall be permitted to be installed only after inspection and acceptance by the Purchaser.		Not required.



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20	Section – V 5.3.1 - 5.3.10 Page 26	5.3.10 The completed installation at all stages shall be subjected to checks and tests as decided by Purchaser. The contractor shall be liable to remedy all of such defects as discovered during these checks and test and make good all deficiencies brought out. The complete installation shall be taken over finally on successful commissioning in entirety.		Not required.
21	Section – VI 6.6.6 Page 29	6.6.6 The penalty will be applicable on per fault basis even if there is a commonality of fault at any point causing full or part failure of services.	Please specify the penalty amount per unit along with fault description.	Not required.
22	Clause 2.5.2 (Refund of EMD)	We must have clarity on timeline for refund of EMD in case of both successful or unsuccessful bid.	In case of unsuccessful bid, ideally EMD should be refundable within 7 working days from announcement of bid winner and in case of successful bid, it should be refundable within 7 working days from signing of contract with customer & furnishing of PBG.	Within fortnight.
23	2.5.3 (iii), Pg 7	If the Successful Bidder fails to sign the contract agreement with the purchaser	We cannot agree for EMD forfeit for this reason.	Quote as per the tender document.
24	GCC 4.4 Pg 19 SCC 6.5 & 6.6	The Bidder is required to provide comprehensive warranty and support valid for 24 months for all supplied items/hardware from the date of supply / installation. Comprehensive Warranty:- The contractor will be required to maintain the supplied items for the period of two years after the taking-over certificate / installation certificate. 6.6 Warranty Terms And Conditions:- 6.6.1 The Contractor shall be solely responsible for the	Comprehensive warranty and support valid for 24 months.	Carry-in to nearest service centre.



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	maintenance, repair of the whole equipments / items supplied and integrated and the Registrar General; High Court of Madhya Pradesh shall not be liable to interact with any of the partners/ collaborators of the Contractor. 6.6.2 The Contractor shall have adequate Technical Support Center to meet the criteria for fault restoration/faulty unit repair times as mentioned in the Section-VI. The Contractor shall furnish the names, locations, complete postal address, telephone numbers and FAX numbers of all Technical support Centers at the time of signing the Contract. 6.6.3 The Contractor shall also provide the name of alternate contact person or Technical Support Center with address & telephone / fax numbers / Email which may be contacted by the Registrar General, High Court of Madhya Pradesh or its authorized Officer / staff for support in case of no response/poor response from the designated Technical support center. This however shall not preclude from imposing the penalties, if any, as applicable as per the terms & conditions of this tender. 6.6.4 Any change in Address, Phone number, FAX Number, e-mail etc., shall have to be intimated in writing by the Contractor to the Registrar General, High Court		
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		of Madhya Pradesh, Jabalpur 6.6.5 The Contractor shall ensure that all the Technical support centers are manned by fully competent and responsible Engineers and are capable of attending faults / supporting their engineers at the High Court of Madhya Pradesh and Subordinate Courts. 6.6.6 The penalty will be applicable on per fault basis even if there is a commonality of fault at any point causing full or part failure of services. 6.6.7 After the expiry of warranty, it shall be optional for Registrar General, High Court of Madhya Pradesh not to enter the contract further with the contractor. If Registrar General, High Court of Madhya Pradesh is not satisfied with the performance of the Contractor during Warranty it reserves the right to terminate the same during its currency, after giving a notice to the Contractor.		
25	GCC 4.5 Pg 20	Payments will be made in Indian Rupees only 4.5.1.1 80% of total price against delivery of the equipments at the site after submitting the duly verified delivery challan of the site / locations certified by respective Officers of the High Court / District Courts. 4.5.1.2 20% of total price against successful installation and getting Sign-off from the respective Officers of the High Court / District Courts.	No Penalty clause on delayed payment.	Quote as per the tender document.
26	GCC 4.6, Pg	On introduction of new taxes /	Will input costs or inflation be	Quote as per the



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	20	duties, the rates of the quoted items shall be change in same proportionate.	considered for rate adjustments?	tender document.
27	GCC 4.8.5. Pg 21	4.8.5 Any delay by the Successful Bidder in the delivery of Products/ equipment and/or the services will make the Successful Bidder liable to any or all of the following: i. Forfeiture of Performance Bank Guarantee. ii. Imposition of Liquidated Damage charges. iii. Termination of the contract for default. iv. Blacklisting of the vendor.	Vague and open ended. Points are already covered in different clauses.	Quote as per the tender document.
28	GCC 4.10 Pg 22	Standard Force majeure Clause	No clause on due payment in case of FM.	Quote as per the tender document.
29	GCC 4.9, Pg 22	If the Bidder fails to deliver any or all of the equipment or to perform the services within the time period(s) as mentioned in tender document. Registrar General, High Court of Madhya Pradesh shall without prejudice to its other remedies under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to the 0.5% of the contract price for every week (seven days) or part thereof of delay, up to maximum deduction of 10% of the contract price. Once the maximum is reached, Registrar General, High Court of Madhya Pradesh may consider termination of the contract.		Quote as per the tender document.
30	GCC 4.11.6, Pg 23	Registrar General may at any time terminate the Contract by giving 30 days' notice without assigning any reason.	The Clause is to be deleted.	Quote as per the tender document. The reason for termination of the contract shall be notify to the



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				vendor.
31	GCC 4.12 Pg 24	In the event of any dispute or difference arising out or touching upon any of the terms and conditions of this contract and / or in relation to the implementation or interpretation hereof, the same shall be resolved initially by mutual discussion and conciliation but in the event of failure thereof, the same shall be referred to the Registrar General, High Court of Madhya Pradesh or his nominee. The sole arbitrator will be appointed by Hon'ble the Chief Justice, High Court of M.P. and the decision of the Arbitrator shall be final and binding on the parties.	Chances of Bias as sole arbitrator will be appointed by the CJ of MPHC.	Quote as per the tender document.
32	GCC 4.11.7, Pg 23	In all cases of termination herein set forth, the obligation of the Registrar General, High Court of Madhya Pradesh to pay shall be limited to the period upto the date of effective termination. It vaguely mention that the parties shall continue to be bound by the provisions of the Agreement that reasonably require some action or forbearance after such termination.	Will supplier be compensated for pre-approved/ordered inventory?	Quote as per the tender document.
33	Order of Precedence & Contract Documents	[CURRENTLY MISSING IN GVMC RFP] No clarity on which document takes precedence if conflicts arise between RFP, terms, and purchase orders.	If RFP conflicts with purchase order or amendment, which document governs? What is the document hierarchy?	Contract will take preference over RFP.
34	New Clauses to be inserted-		1. Payment Due Date and Penal Interest: Payment of invoices is to be done as per due date mentioned on the respective invoice and for delays in payments of Service charges invoices, Vodafone Idea shall have a right	Quote as per the tender document.



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			to charge penal interest @SBI PLR+1% per month. MPHC agrees to mandatorily provide invoice wise details of the payment made, and MPHC acknowledges that if such details are not provided, the payment will not be accounted for by Vodafone Idea.	
			2. Discontinuation, Suspension or Termination of Services: Vodafone Idea shall have the right to suspend the provision of all or any part of the Services after giving a prior written notice, in the event MPHC fails to (i) make payment of the undisputed invoice amount within the due date mentioned in the invoice; or (ii) substantiate by verifiable documents/data that the disputed amount in excess of 1.00% of the invoiced amount. MPHC shall remain liable to pay the fixed monthly rentals during the period of suspension. Further, Vodafone Idea retains the right to discontinue the Service if any government action, order, policy requires it to do so, or if any of the MPHC information (including KYC details) is incorrect. No refunds shall be processed in either of the said cases. In the event MPHC fails to pay any undisputed invoice amount within ninety (90) calendar days from the payment due date, Vodafone Idea shall have the right to terminate the Services as applicable by serving Customer with seven (7) calendar days written notice of such termination. If the MPHC has agreed to avail Services for a minimum period (Lock-In Period) and thereafter such Services are terminated within such Lock in Period, Vodafone Idea shall be entitled to recover not only the invoice	Quote as per the tender document.



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			amounts but also early termination charges which will be equal to the charges for the remaining months in the Lock In Period. Vodafone Idea may suspend or terminate Services for any unauthorized or unlawful use of the Services by the MPHC or End User. MPHC shall be reconnected to Services, once the complete outstanding payment is received, (including interest payable thereon).	
			3. Invoice Dispute: Customer agrees that MPHC must raise dispute on the received invoices from Vodafone Idea within twenty (20) days from invoice date, and pay the undisputed amount within the due date mentioned in the invoice, otherwise MPHC waives its right to dispute the invoice. MPHC agrees to furnish before Vodafone Idea all supporting documents related to the dispute. For any unsettled disputed claims, MPHC agree that once the dispute is resolved in favour of VIL pursuant to the terms of this Agreement, MPHC shall make immediate payment of the sums due and payable to Vodafone Idea together with interest calculated at the prime lending rate (PLR) of the State Bank of India + 1 percent per month (PLR of SBI + 1% per month) from the date the outstanding sums were first due and payable by the MPHC to the date of receipt of all dues by Vodafone Idea. VIL shall provide Credit note if dispute is resolved in favour of the MPHC.	Quote as per the tender document.
			4. MPHC shall not be entitled to setoff or withhold its payment against invoices raised by Vodafone Idea for a specific Service against any debt or sum owing to MPHC or its group	Quote as per the tender document.



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			company/ies by Vodafone Idea or its group company/ies on account of any other service/s.	
			5. Supplementary Invoice: Vodafone Idea shall be entitled to raise either a supplementary invoice on the MPHC or change in the current invoice for Services / Links which had not been invoiced in the past or for any bill periods which had been omitted to be invoiced against the Services or part thereof, or a link or set of links.	Quote as per the tender document.
			6. GST and SEZ Status: MPHC will be solely responsible for providing the correct GST number and SEZ related information against the "Place of Supply" as per the GST Law. MPHC waives off all the rights to dispute or withhold any payments in case of incorrect GST Numbers or incorrect SEZ certificates/ Status being provided which don't match the details available on the Government GSTN portal. MPHC acknowledges that they will not be able to claim the GST tax credit under such circumstances and so shall be liable to pay 100% invoiced amount, including taxes.	Quote as per the tender document.
			7. Withholding Tax: To the extent required by law, Customer may withhold or deduct any applicable Taxes or applicable tax deducted at source from payments due to Vodafone Idea, provided that Customer shall furnish Vodafone Idea with such evidence as may be required by the relevant taxing authorities to establish that such Taxes have been paid so that Vodafone Idea may claim any applicable credit.	Quote as per the tender document.
			8. GST related disputes: MPHC agrees that GST impact will not be borne by Vodafone Idea for GST	Quote as per the tender document.



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			related errors identified in the invoice beyond three months from the date of invoice. MPHC further agrees that Customer shall first register the GST related dispute with Vodafone Idea before rejecting the invoice in Government tax portal.	
			9. Tax Indemnity: The Parties agree to indemnify each other against all costs, damages, penalties, interests etc. suffered by one Party due to non-compliance by the other Party of all taxation related obligations and compliances (in particular, TDS and GST related compliances) from time to time.	Quote as per the tender document.
3. M/s VSN International Pvt. Ltd.				
1	4.8 Time Schedule To Complete The Contract:-	4.8.2 In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days.	As the required Smartphones are back to back OEM product and are available on back to back requirement basis. Hence, We would request to kindly keep 60 days delivery period as well In case the purchase order is received directly from the District Court. Kindly amend the clause to "In case the purchase order is received directly from the District Court then the period of supply and installation will be 30 days."	60 days.
"SPECIFICATIONS - A" SMART PHONES				
1	Display	Minimum 6.5" FHD+ (1080×2400 or higher), HDR10+ supported; 120 Hz or higher refresh rate.	We would request to kindly amend the clause to " Minimum 6.5" FHD+ (1080×2400 or higher), HDR supported; 90 Hz or higher refresh rate" Justification:- Most commercially available smartphones in this segment are equipped with HDR support instead of HDR10+, and 90 Hz refresh rate has become a widely adopted industry standard for stable performance while maintaining optimal battery	Already clarified in this document.



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			efficiency. Reducing the refresh rate requirement from 120 Hz to 90 Hz will significantly widen vendor participation, improve competition, and ensure better price discovery, without compromising user experience or display smoothness for judicial/official usage.	
2	SoC	Octa-core from Snapdragon 6/7 Gen or MediaTek Dimensity 7200/7300/7400 /8200 series or equivalent having Antutu benchmark $\geq$ 600,000.	We would request to kindly amend the clause to "Octa-core from Snapdragon 6/7 Gen or MediaTek Dimensity 6100/7200 /7300/7400/8200 series or equivalent having Antutu benchmark $\geq$ 400,000" Justification:- The mandated Antutu benchmark of 600,000 significantly restricts participation, as only premium-tier processors meet this requirement. However, processors like Dimensity 6100+ and equivalent Snapdragon 6-series chipsets deliver excellent day-to-day performance, suitable for government applications such as videoconferencing, e-court apps, email, browsing, and documentation. An Antutu score of 400,000 is more than adequate for all intended workloads and allows inclusion of widely available mid-range models, thereby increasing competition and reducing procurement cost without affecting operational efficiency.	Already clarified in this document.
3	RAM	Minimum 16 GB (LPDDR4x or LPDDR5/5X)	We would request to kindly amend the clause to "Minimum 6 GB (LPDDR4x)" Justification:- 16 GB RAM requirement is typically found only in flagship models and is far beyond the operational needs of government smartphone usage. Applications used in judicial and administrative environments (VC apps, Unified Communication, government portals, messaging,	Already clarified in this document.



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			scanning apps) run seamlessly on 6 GB RAM, which is widely available in mid-range devices. Allowing this specification will provide cost-effective procurement while still delivering smooth, lag-free multitasking.	
4	Battery	At least 6,000 mAh	We would request to kindly amend the clause to "At least 4,050 mAh". Justification: The 6000 mAh battery requirement significantly narrows choices to a limited set of devices and increases product weight, affecting portability for daily court and administrative use. Modern smartphones with efficient 6-nm / 7-nm processors provide all-day usage even with batteries around 4,000–5,000 mAh. The requested 4,050 mAh is a standardized capacity in many stable, field-proven models and is sufficient to ensure reliable working hours under normal usage.	Already clarified in this document.
5	Charging	Minimum 30W wired fast charging, USB-C; OEM charger mandatory.	We would request to kindly amend the clause to "Minimum 25W fast charging, USB-C; OEM charger mandatory" Justification:- 25W fast-charging capacity is the industry-standard across most mid-range devices and supports safe, reliable, and efficient charging cycles. While 30W+ charging exists in higher-end devices, it is not essential for official use. Reducing the minimum requirement to 25W will increase model availability without affecting functional performance.	Already clarified in this document.
6	Rear Camera	Primary $\geq$ 32 MP with OIS/EIS + secondary ultra-wide/macro lens.	We would request to kindly amend the clause to "Primary $\geq$ 32 MP" Justification:- The mandatory requirement of multiple lenses (ultra-wide/macro) restricts participation to only a few models that provide camera modules with	Already clarified in this document.



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			additional sensors. For government usage—primarily documentation, general photography, and evidence capturing—the primary 32 MP sensor alone is fully sufficient. Relaxing the secondary lens requirement ensures larger participation without affecting functional objectives.	
7	Front Camera	≥8 MP, 1080p video	We would request to kindly amend the clause to "5 MP, 1080p video" Justification:- Front camera with 5 MP resolution and 1080p video capability provides clear and sufficient quality for video calls and conferencing applications. This specification is common across multiple reliable mid-range models, and lowering the MP requirement ensures broader compatibility without diminishing functional outcomes.	Already clarified in this document.
4. M/s Pegasus Retail India Pvt. Ltd.				
1	Display Specification	Refresh Rate: 120 Hz or higher	We request revising the requirement to 90 Hz , as this is widely available in multiple reputed OEM models in this segment. Allowing 90 Hz will increase the number of competitive bids without compromising performance or user experience.	Yes accepted.
2	SoC / Processor	Octa-core from Snapdragon 6/7 Gen or MediaTek Dimensity 7200/7300/7400 /8200 series or equivalent with Antutu ≥ 600,000	We request including Exynos 1330 in the list of acceptable chipsets, as it is used by several global OEMs and delivers strong operational performance for government applications. Further, we request reducing the Antutu benchmark to ≥ 400,000 , as the current requirement is extremely restrictive and significantly limits OEM participation. A benchmark of 400,000 and above remains fully capable for the intended use.	Already clarified in this document.
3	RAM	Minimum 16 GB	We request revising the RAM	Already clarified in



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No. Reg(IT)(SA)/2025/1931

Jabalpur, Dated: 21/11/2025

			requirement to 6 GB , which is the optimal and widely available configuration. Higher RAM increases cost without proportional benefit for the intended application usage.	this document.
4	Battery	Minimum 6,000 mAh	We request reducing this to 5,000 mAh , which is the industry standard and sufficient to meet the required backup and performance. This also ensures availability of a wider range of compliant devices.	4000 mAh or better.
5	Rear Camera	Primary $\geq$ 32 MP	We request revising the requirement to 50 MP or better , as this will provide improved imaging quality and is commonly available across leading OEMs.	Yes already clarified in this document.
6	Front Camera	8 MP	We request confirmation that 8 MP front camera is acceptable, as this meets the functional requirements and is widely available.	Yes accepted.
7	Service Support Requirement	Not specified	We request adding a clause to ensure authorised service centres in at least 90% of district locations in Madhya Pradesh . This will ensure timely service, reduce downtime, and support smooth project execution, especially for deployments across remote districts.	No change.
8	Land Border Clause	Not mentioned	We request including the standard Land Border Clause as per Government of India procurement guidelines. This ensures compliance with national security norms and restricts procurement from entities of countries sharing land borders unless duly registered with the Competent Authority.	Yes included.

All above specifications mentioned above, should be read as equivalent or better / higher side. The vendor may quote equivalent or better / higher specifications and please mention the same in compliance column of compliance sheet. In finalization of specifications' the decision of the High Court of Madhya Pradesh, Jabalpur will be final and binding on all.



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Note:-

1. The High Court of Madhya Pradesh shall have full rights to accept or reject any bid, without assigning any reason thereof.
2. The above clarifications / addendum are for all the prospective bidders' for their tender reference.
3. All future correspondence/ clarifications/ addendum/ corrigendum shall be available on the website of the High Court of Madhya Pradesh i.e. www.mphc.gov.in and Government e-Procurement portal www.mptenders.gov.in.
4. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
5. All prospective bidders are requested to submit the bid with all relevant documents in sequenced manner, without fail.
6. In case of further query /clarification, please visit at High Court of Madhya Pradesh, Jabalpur.
7. On introduction of new levy / taxes / duties the rate / price of items shall be changed in same proportionate.
8. The total price of commercial bid inclusive of all taxes & expenses for 02 (Two) years. In case of any discrepancy in the tax factor, the basic product price shall be taken in to consideration for finalization of the bids.
9. **Tender to be submitted along with all requisite documents. If any of the required documents are not found along with the bid, then the same shall be summarily rejected.**

Sd/-

REGISTRAR GENERAL